

CRNA REGULATORY VIDEO & WEBINAR SERIES

CRNA
Permit
Issuance
Webinar



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Welcome

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Land Acknowledgment

We would like to acknowledge that the CRNA office is within Treaty 6 Territory, and we recognize our members on Treaty 4, 6, 7, 8 and 10 and Métis Homelands. The CRNA is dedicated to improving Indigenous health and to supporting culturally safe and appropriate care to Indigenous patients and families in Alberta.



To access real-time closed captioning during this webinar:

- Click on the three dots near the top right-hand corner of the Microsoft Live window.
- Select **More actions > Language and speech > Show live captions.**

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This webinar is being recorded, and the recording will be shared on [CRNA.com](https://www.crna.com).



For the duration of this webinar attendees' microphones will be muted.

CRNA REGULATORY VIDEO & WEBINAR SERIES

- Feb. 13** Regulatory Spectrum Video
- March 13** Practice Guidance Webinar
- Apr. 17** Permit Issuance Webinar
- May 15** Standards of Practice Webinar
- Sept. 11** Complaints Webinar
- Oct. 23** Nursing Education Program Approval Webinar
- Nov. 13** Continuing Competence Program Video



Register for an upcoming session, or watch a video from a past session at **CRNA.com**

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Introductions



Joy Peacock BSN, MSc, RN
CEO & Registrar



Greg Loveday MBA, GRCP
Executive Director,
Strategy and Operations



Sherry Botti BScN, CEC, RN
Director, Registration and
Case Management
& Deputy Registrar



Nirmal Rathod
Senior Manager,
Service Delivery

Agenda

1. The CRNA Regulatory Spectrum
2. The *Health Professions Act* Framework
3. Permit Issuance at the CRNA
4. Permit Issuance Case Studies

PERMIT ISSUANCE

**Questions about permit
issuance or this webinar?**

Email us at

registration@nurses.ab.ca

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**College of Registered
Nurses of Alberta**

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Our role is to serve the public interest by ensuring ethical, safe and competent care by our registrants.

The CRNA Regulatory Spectrum

Discretion, Proportionality and
Compassion in Nursing Regulation:
Adopting a New Philosophy
and Approach

The CRNA Regulatory Spectrum

..... Increasing Discretion

Compliance

Focus: Statutes & rules

Mindset: Compliance with standards of practice and expected behaviours

Degrees of Discretion:
Non-discretionary

Regulatory Response:

- Restrict scope of practice (conditions)
- Sanction (conditions)
- Remove permit
- Reactive

Right-touch Regulation

Focus: Outcomes & principles

Mindset: Minimize the use of regulation and establish problem clarity before developing a solution

Degrees of Discretion:
Proportional to risk of harm

Regulatory Response:

- Considerations of circumstances and impacts
- Outcome focused
- Responsive and agile

Right-touch Relational Regulation

Focus: Social norms & relationships

Mindset: Maximize regulatory outcomes through connection and collaboration with the broader regulatory environment

Degrees of Discretion:
Discretionary

Regulatory Response:

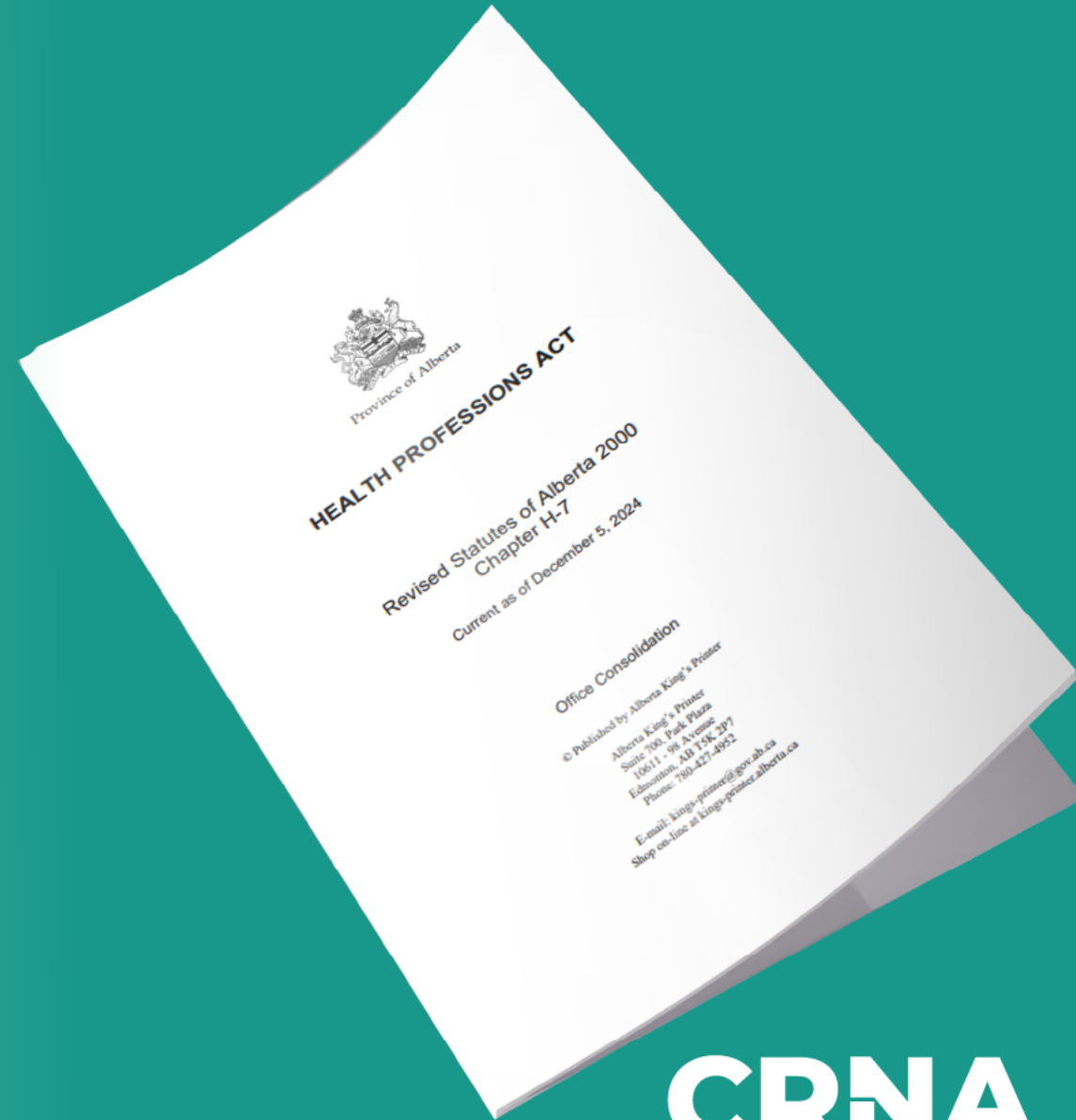
- Compliance to social norms is voluntary
- Increased compassion
- Share knowledge
- Proactive/preventative

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HPA Framework

The *Health Professions Act (HPA)*,
directs the College to:

- Provide direction to the regulated profession; and
- establish, maintain and enforce standards for registration and of continuing competence and standards of practice of the regulated profession.



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College Requirements

The CRNA is assigned four mandated responsibilities:

1. Standards of Practice & Code of Ethics
2. Continuing Competence Requirements
3. Registration Requirements
4. Nursing Education Program Approval

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Accountability Map

	Establish & Maintain	Provide Direction	Enforce
Standards of Practice & Code of Ethics	Standards Framework	Practice Guidance Framework	Complaint Management Framework
Continuing Competence Requirements	Continuing Competence Framework		
Registration Requirements	Permit Issuance Framework		
Nursing Education Program Approval	Nursing Education Program Approval Framework		

Framework List

1. Standards Framework
2. Continuing Competence Framework
3. Permit Issuance Framework
4. Practice Guidance Framework
5. Complaint Management Framework
6. Nursing Education Program Approval Framework

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The *Health Professions Act* does not instruct the College **HOW** to fulfill these requirements.

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Permit Issuance at the CRNA



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A Principled Approach

The CRNA continues to make improvements and adjust processes as needed to best fulfill our mandate. In spring 2023, we made several significant changes to permit issuance.



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A Principled Approach

The CRNA's *Permit Issuance Framework* embeds six principles founded in the desire to provide a transparent, consistent and simplified process for individuals to obtain licensure in Alberta as RNs or NPs.

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A Principled Approach

Our approach allows us to be agile, leverage technology, trust applicants and collect data that will inform continuous improvement.



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Permit Issuance Principles



**Defined
Pathways**



**Transparent Registration
Requirements**



**Attestation and
Assurance**



**Self-serve
Portal**



**Customer Service
Support**



**Tiered Service
Delivery**



Defined Pathways

APPLICATION TYPES

Applications are processed through one of four pathways in accordance with legislation:

- Initial Applications
- Substantial Equivalence
- Equivalent Jurisdiction
- Renewal and Return to Practice

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Transparent Registration Requirements

CLEAR AND CONSISTENT CRITERIA

Each of our ten registration requirements includes clear instructions, details on how to satisfy the requirement and how to provide acceptable evidence when required.

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Attestation and Assurance

VERIFYING ACCOUNTABILITY

Our applications combine attestation with evidence submission to increase professional accountability. These attestations are complemented by our quality assurance model that randomly selects individuals to verify their attestations with evidence.

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Self-serve Portal

COLLEGE CONNECT

College Connect is the CRNA's applicant and registrant portal. Available anytime, anywhere, from any device it allows registrants and applicants to manage their applications and profiles when it's convenient for them.

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College Connect:

The CRNA's registrant and applicant portal.

Available anytime,
anywhere, from
any device.



connect.nurses.ab.ca

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2025 Permit Card
Issued pursuant to
the *Health Professions*
Act s. 40(2)

Reg U Test
Authorized to practice as a Registered
Nurse in the province of Alberta.

Registration #	97640
Effective date	10/01/2024
Expiry date	09/30/2025
First Registered	2024

PDF Email Flip Add to Google Wallet Add to Apple Wallet

< >

Here are some important actions...

- ➔ View your profile
- ➔ Change your password
- ➔ Update your contact information
- ➔ View public website

RN renewal ?

Your RN renewal has been created. [Click](#) on one of the circles below to open the application.

Note the legend for the circles color schema can be found by [clicking the "?" icon](#).



Welcome to College Connect

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Customer Service Support

SERVICE DELIVERY

Our Service Delivery team provides written, verbal, virtual and walk-in support through multiple channels and several languages to our applicants, registrants, collaborators and members of public.

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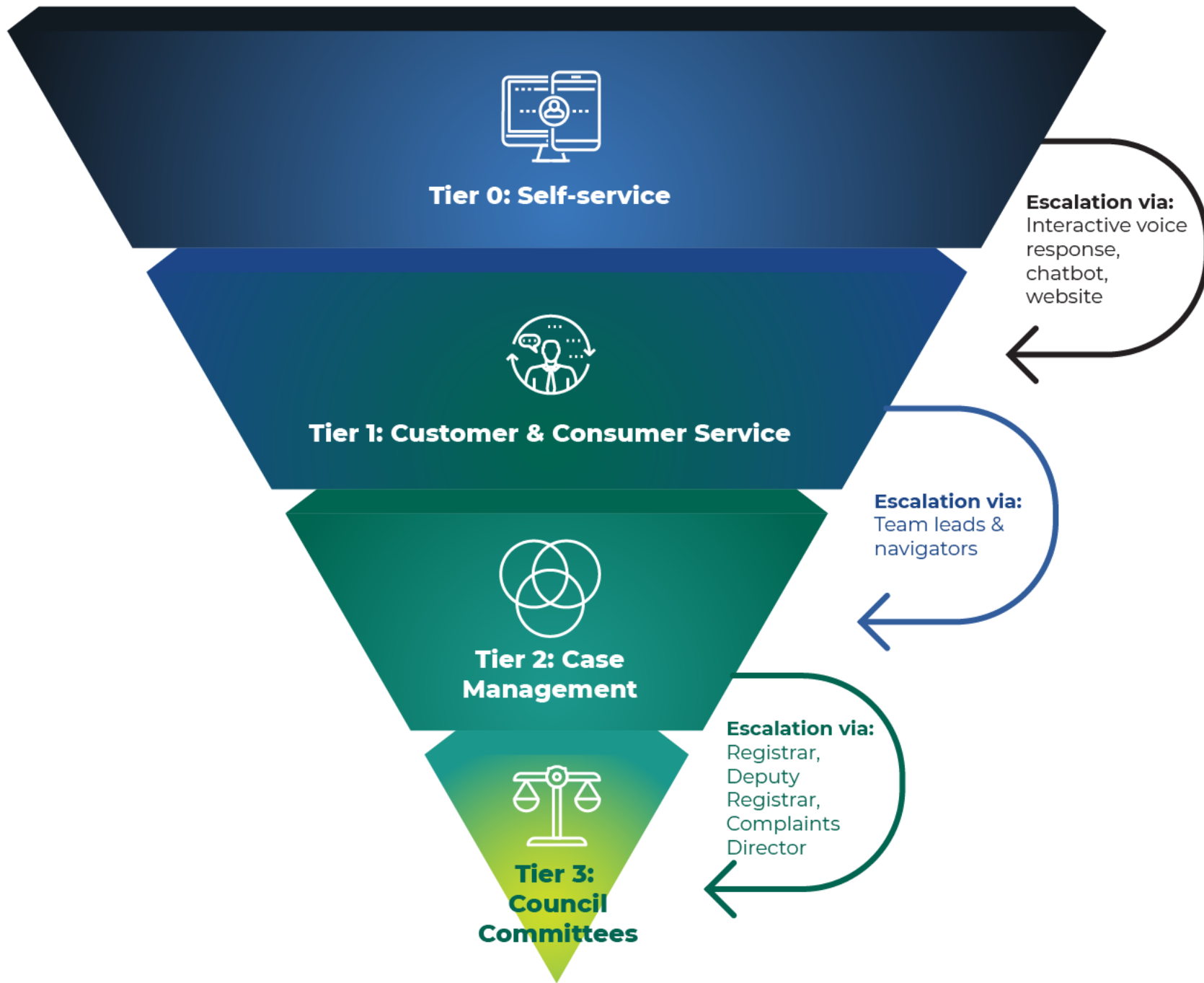


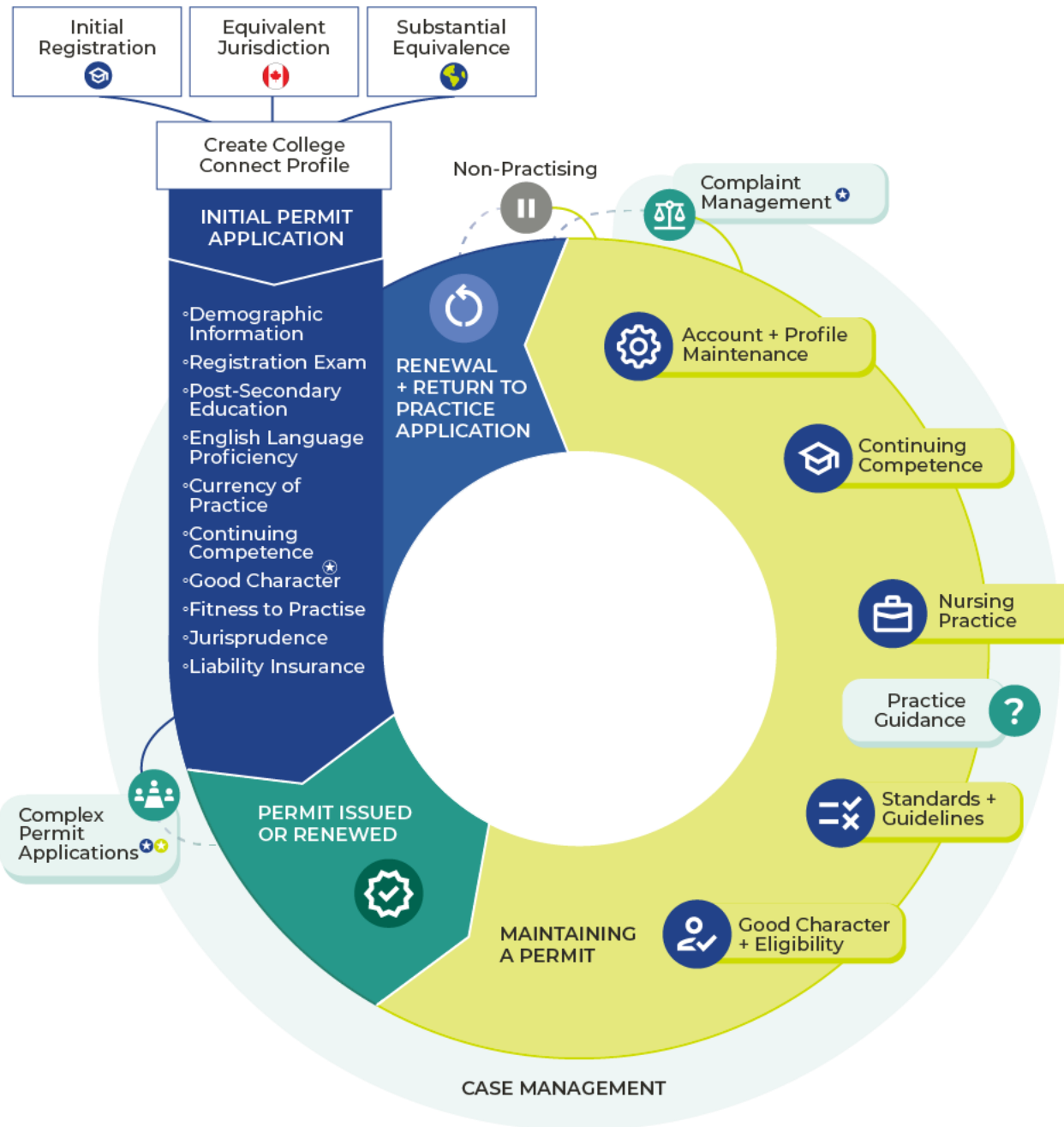
Tiered Service Delivery

RIGHT SERVICE AT THE RIGHT TIME

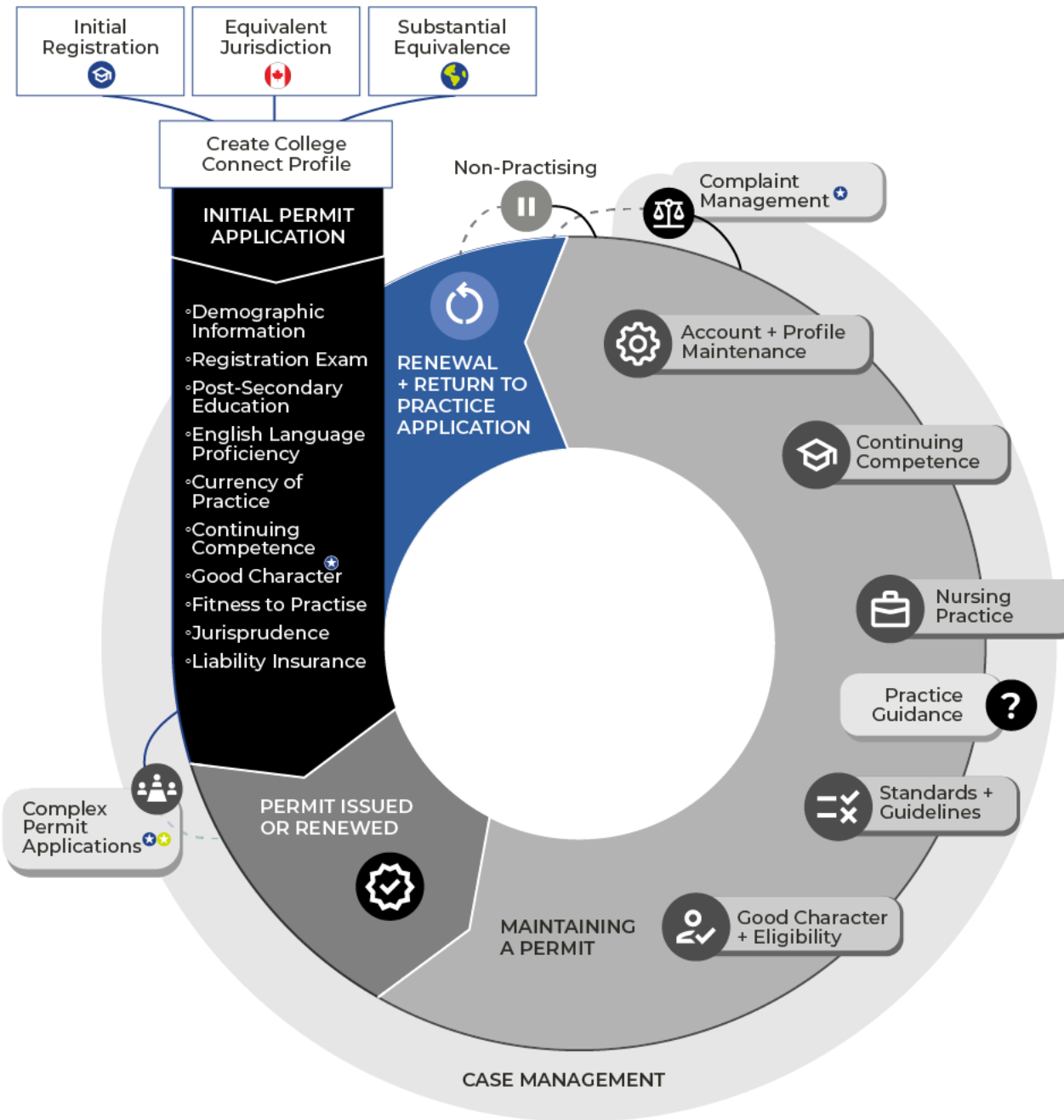
Our service delivery model moves customers between service tiers based on their needs without compromising the quality of service or rigour of our policies and procedures.

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* - Regulatory Committee Involvement
 + - Delegated Role Involvement
 --- - Pathway Back to Permit



+ - Regulatory Committee Involvement
 * - Delegated Role Involvement
 --- Pathway Back to Permit

PERMIT REQUIREMENT WORKSHEETS

Initial Registration



Substantial Equivalence



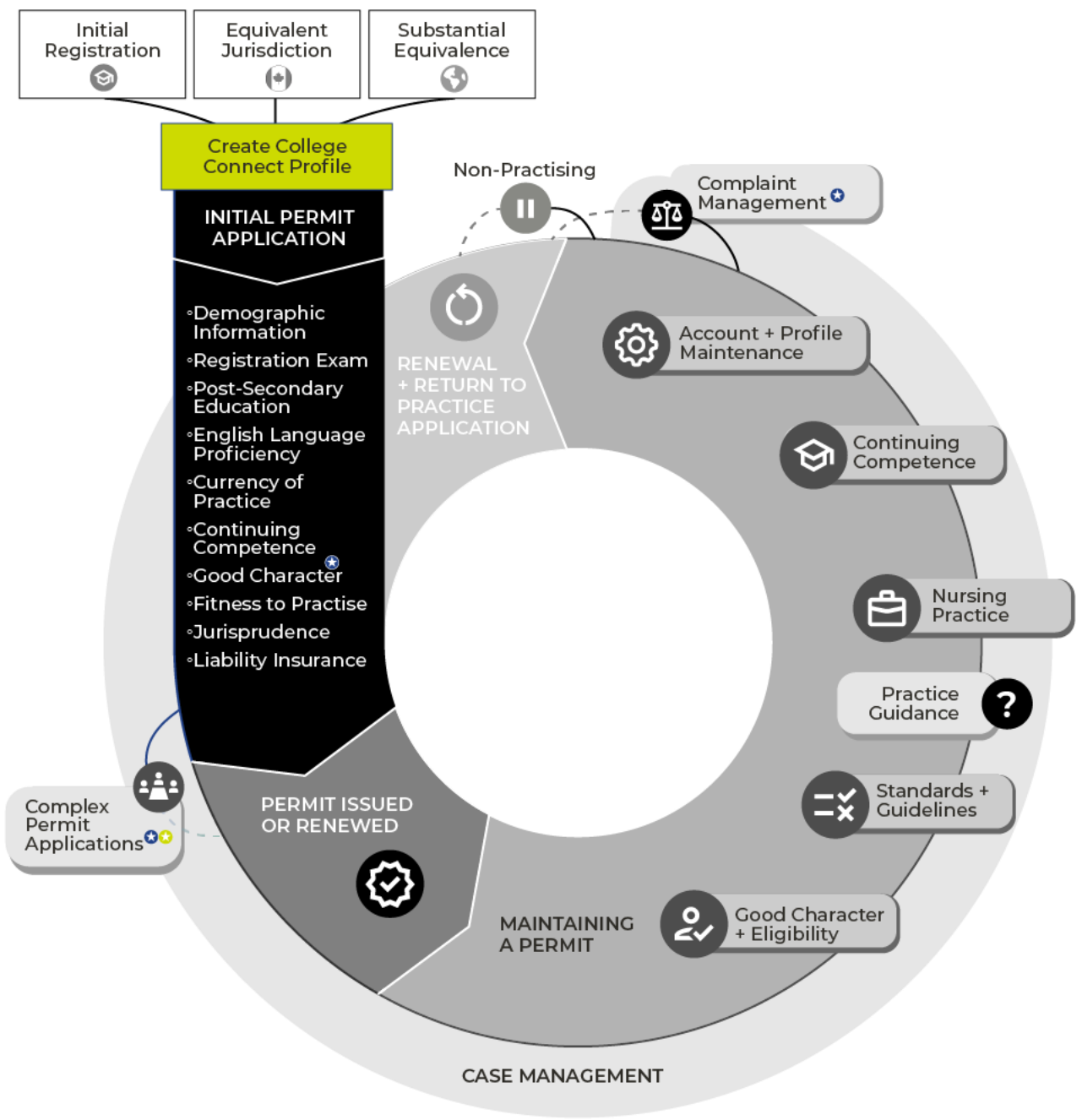
Equivalent Jurisdiction



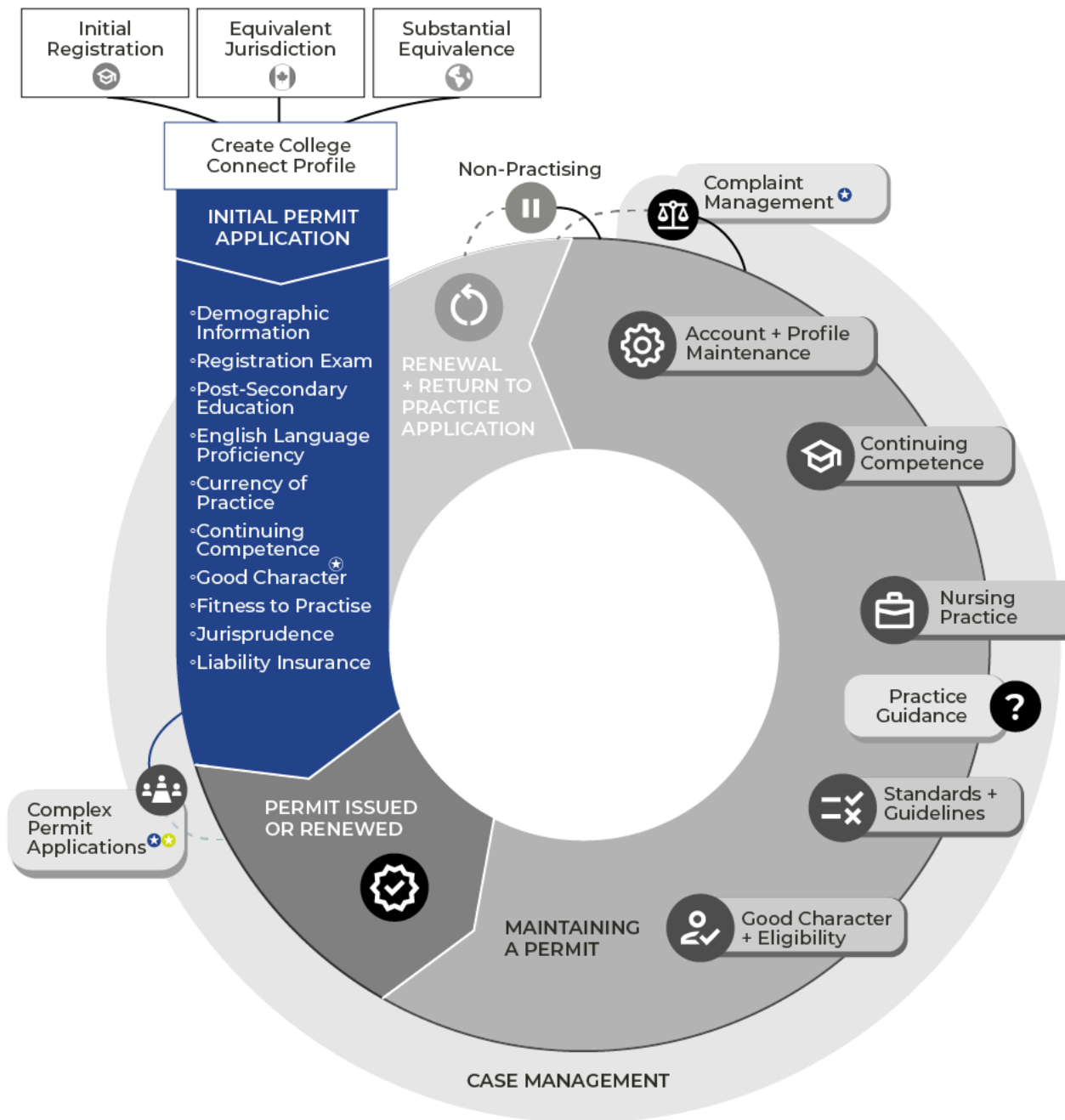
Renewal & Return to Practice



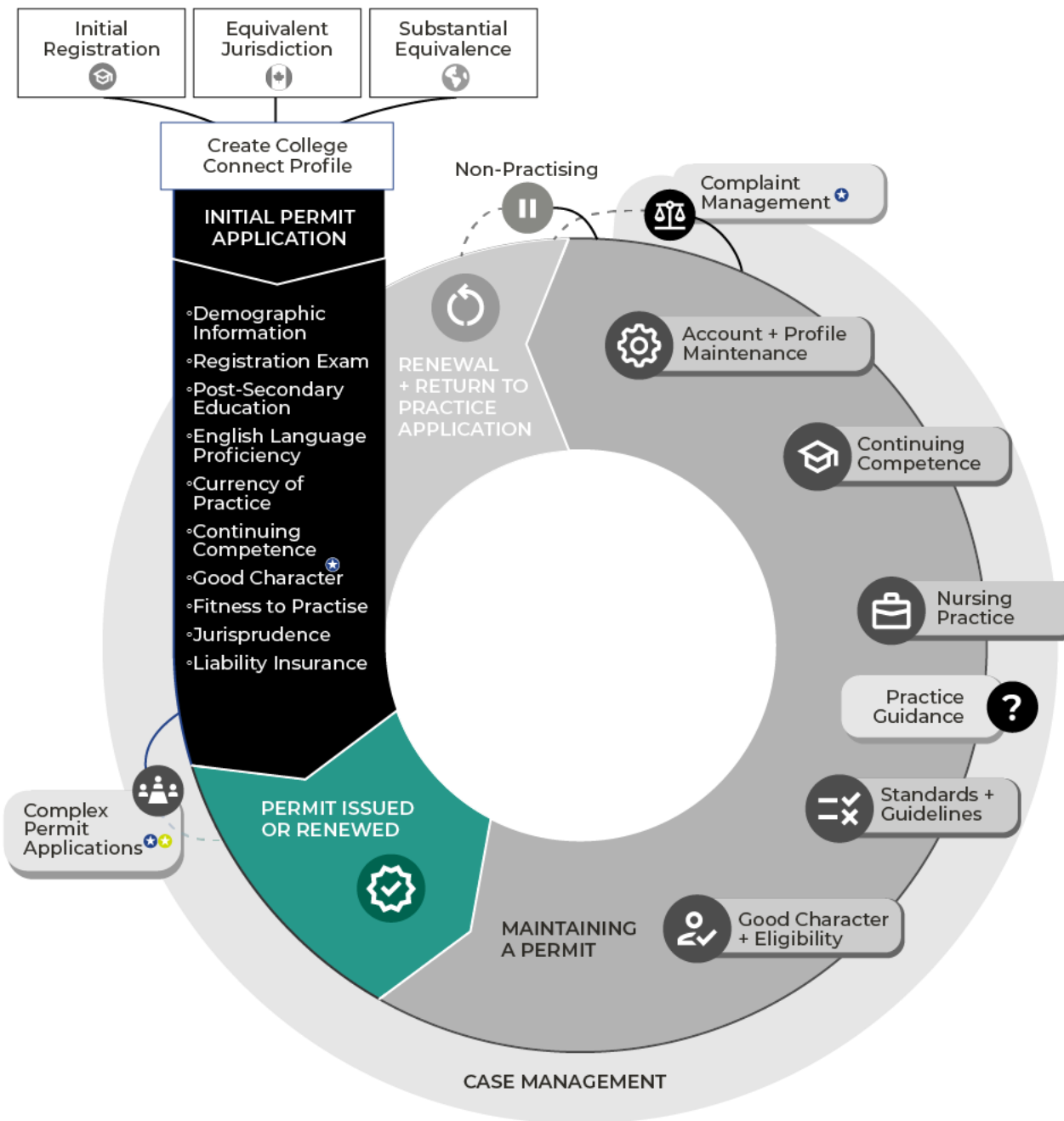
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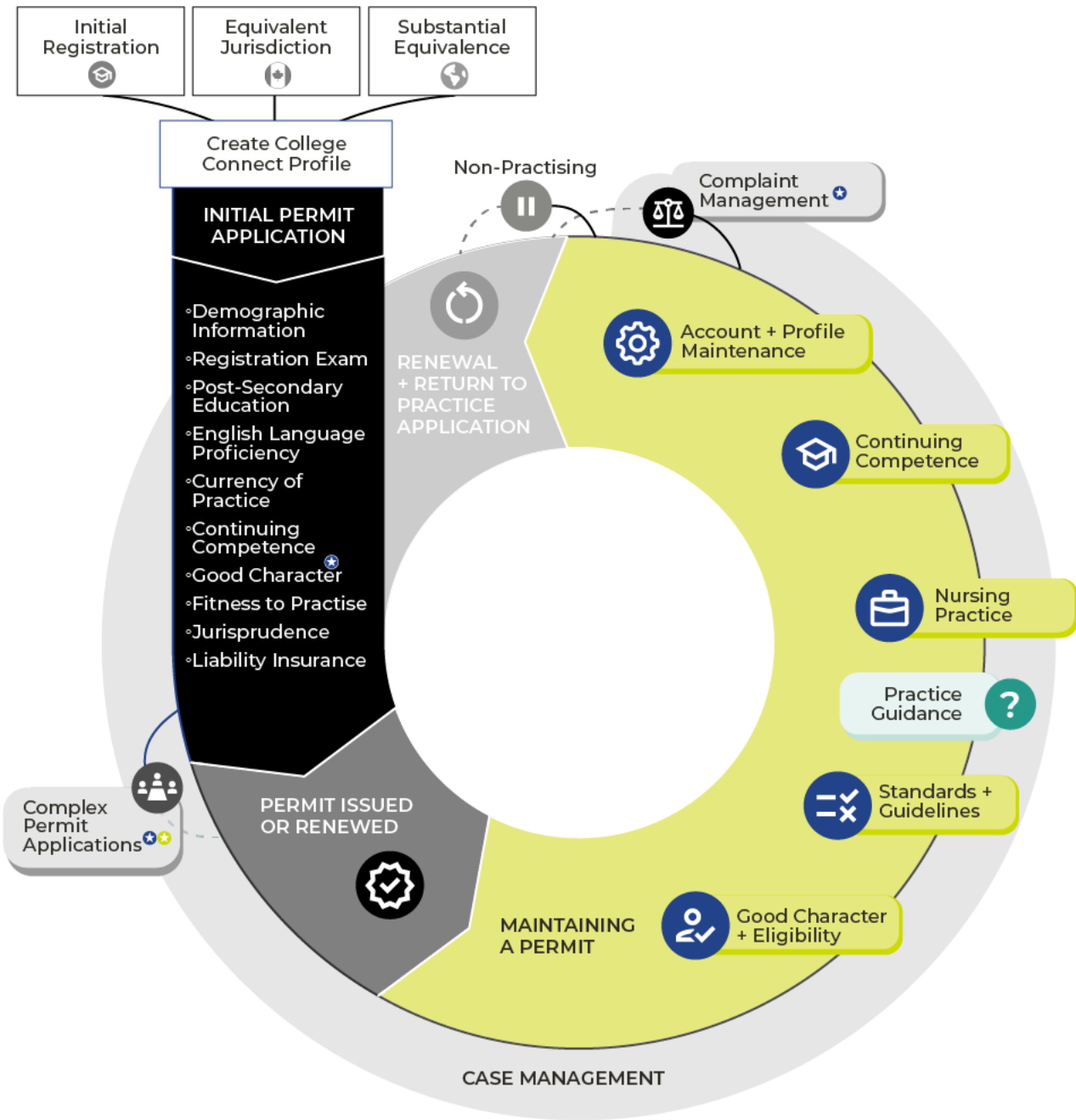
* - Regulatory Committee Involvement
 + - Delegated Role Involvement
 --- Pathway Back to Permit



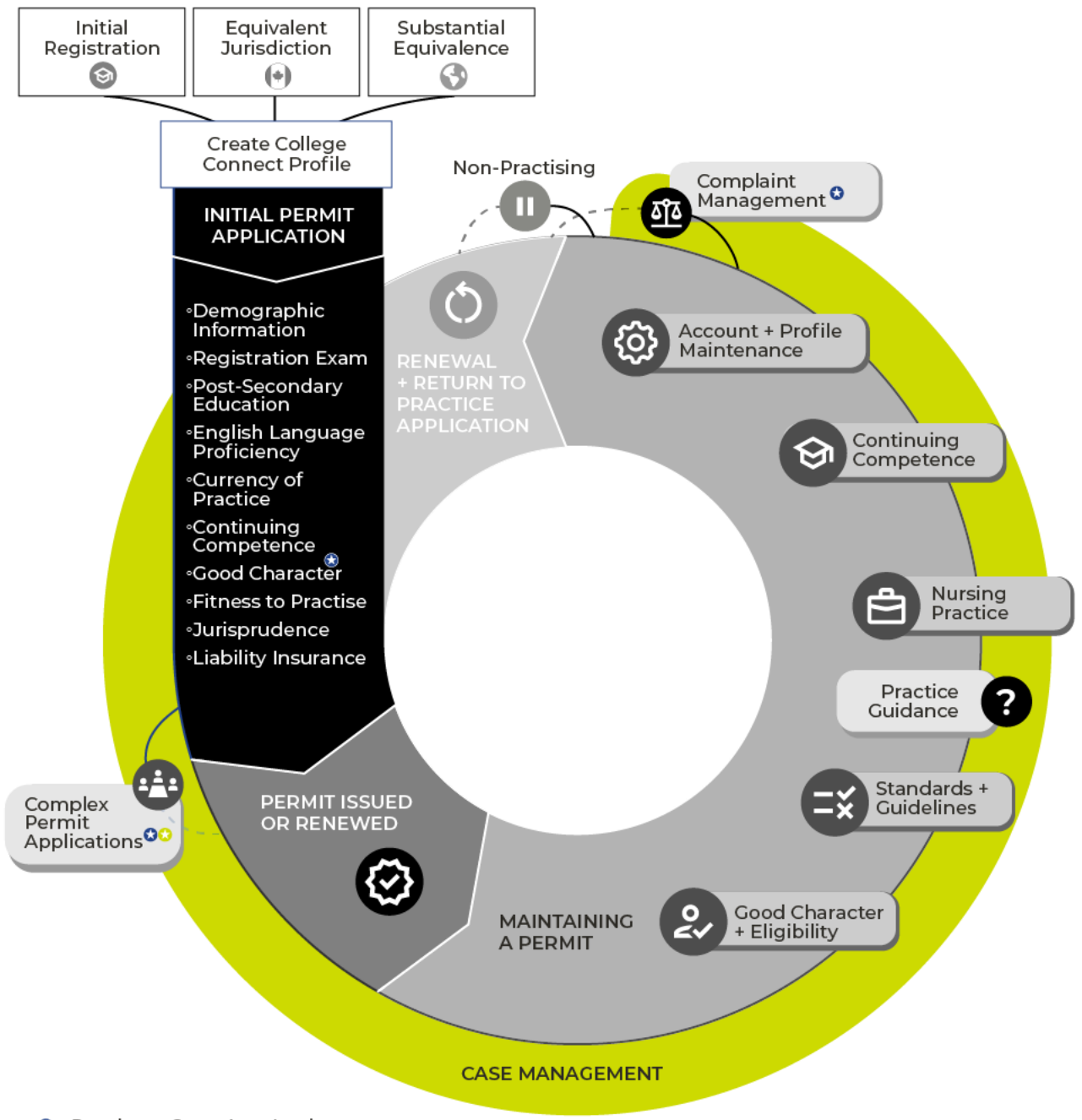
★ - Regulatory Committee Involvement
 ✦ - Delegated Role Involvement
 --- - Pathway Back to Permit



⁺ - Regulatory Committee Involvement
⁺ - Delegated Role Involvement
 ----- Pathway Back to Permit



* - Regulatory Committee Involvement
 + - Delegated Role Involvement
 --- Pathway Back to Permit



* - Regulatory Committee Involvement
 + - Delegated Role Involvement
 --- - Pathway Back to Permit

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Five Steps to a Permit



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Processing Times

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Permit Issued



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2025 Permit Card

Issued pursuant to
the *Health Professions
Act* s. 40(2)

Reg U Test

Authorized to practice as a Registered
Nurse in the province of Alberta.

Registration # 97640

Effective date 10/01/2024

Expiry date 09/30/2025

First Registered 2024



PDF



Email



Flip



Add to
Google Wallet



Add to
Apple Wallet





Who We Regulate

Protected titles are granted to each regulated health profession through the [Health Professions Act](#) (HPA). To use protected titles, as identified in Schedule 24 of the HPA, individuals must be registered with and regulated by the College of Registered Nurses of Alberta (CRNA). Protected titles are:

- Registered nurse (RN)
- Certified graduate nurse (CGN)
- Nurse practitioner (NP)
- Graduate nurse (GN)
- Graduate nurse practitioner (GNP)

The CRNA makes the register available for the public to search. This search tool allows anyone to confirm an individual's registration and permit status.

If information displayed on the public lookup is different from information provided by the Registrar, the information provided by the Registrar is correct.

Unregistered Individuals

At times, unregistered individuals may attempt to seek employment in the profession or act as if they are registered. If the nurse search does not show the person you are looking for, they may be awaiting a hearing or completing items from a

Find A Nurse

FIRST NAME

LAST NAME

Search

[Click to access the Employer Search](#)



Definitions

Permit Issuance Examples

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Resources

Find resources and
more information about
permit issuance at
CRNA.com



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College of Registered
Nurses of Alberta

Navigation Webinar Series

APRIL 30 | 10 a.m.

Apply for a Permit:
**International
Applicants**



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**Questions about permit
issuance or this webinar?**

Email us at

registration@nurses.ab.ca

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CRNA REGULATORY VIDEO & WEBINAR SERIES

Join us for the
**Standards of Practice
Webinar**

May 15 | 10 a.m.

Register online at **CRNA.com**



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CRNA.com